



GARVOCK
HOUSE HOTEL



Welcome to Garvock House Hotel.

Garvock House Hotel is a privately owned hotel established in 1996 by Pamela & Rui Fernandes who have elegantly restored the buildings original features and expanded it to create a stunning 26-bedroom hotel with bar, restaurant and banqueting facilities.

Step through the pillared doorway to enjoy the warmth of a family-run hotel renowned for its generous hospitality. Unwind in the restaurant where our chefs use only the freshest seasonal ingredients and serve cuisine widely acclaimed as the finest in West Fife.

Set amidst lush gardens, it marries the convenience of a city centre location with the peaceful feel of a countryside retreat.

And being dog friendly, our resident dog Marlowe can't wait to welcome your four-legged family members.

St John's Drive, Transy, Dunfermline, Fife, KY12 7TU

Tel. (01383) 621067 Fax. (01383) 621168



We are a small team here at Garvock House, working hard to make your stay a memorable one. If there is anything we can help you with during your time here, please do not hesitate in asking and we will do our up most to assist you. We hope you enjoy your stay with us!



Reception: 7am – 10pm

If you require assistance during your stay please come to reception or dial 202 from your room.

Overnight: 10pm – 7am

There will always be a night porter on duty in the main building. Please dial 202 from your room for a member of the team.

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Fire Precautions

We will inform you on arrival of any fire training/ testing taking place during your stay.

In the event of a fire, there is a fire evacuation routine in which the hotel staff are trained for your safety.

Please familiarise yourself with your means of escape which can be located within your room.

When you hear the alarm do not panic. Proceed quickly to the assembly point located at the bottom of the car park. Do not delay your departure by collecting personal belongings and do not re-enter the building until being told to do so.

If you discover a fire, operate the nearest fire alarm and go to the assembly point.

We have emergency lighting in place should there be a power failure and the fire doors will close automatically at the sound of the alarm.

A roll call of all residents will be taken. For this reason, please leave your key at reception if you are going out for the day.



Medical Information

If you start to feel unwell during your stay with us, please let reception know. If you require an ambulance, please dial 999.

For non-emergencies please contact the services below;

NHS 24: Dial 111

This service is here to provide urgent health advice out of hours,
when the GP practice or dentist is closed

Queen Margaret Hospital Minor Injuries Unit

Whitefield Road, Dunfermline, KY12 0SU

Tel: 01383 623 623

Bone injuries, minor eye injuries, pediatrics (over 1 year),
minor trauma injuries, xray

Bellyeoman GP Surgery: Mon-Fri 8.30am-5.45pm

Bellyeoman Road, Dunfermline, KY12 0AE

Tel: 01383 721266

Dentist – Comely Park Dental

15 Comely Park, Dunfermline, KY12 7HU

Tel: 01383 725510

Queen Victoria A&E Hospital

Hayfield Road, Kirkcaldy, KY2 5AH

Tel: 01383 643355

Willow Pharmacy: Mon-Fri 8.30am-5.45pm ~ Sat 9am-12pm

Woodmill Street, Dunfermline, KY11 4JN

Tel: 01383 723862

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General Information

Smoking

Garvock House Hotel is a non-smoking establishment. Smoking is not permitted anywhere within the building. If you are found to have been smoking in your room, an extra charge will be added to your bill.

Please use the smoking areas located on the patio and at the front of the hotel.

Parking

We have ample on-site free car parking available. All vehicles are parked at the owner's risk.

Access to hotel

We have wheelchair accessible parking and ramp to the side of the hotel. Restaurant, bar & toilet facilities are all wheelchair accessible. You are welcome to come and go as you please but if arriving late we do ask you to keep the noise down out of respect of other guests. Please leave your key with reception if leaving the building. If you are due back late, our night porter may lock the front door for security purposes. In this event, please ring the door bell and someone will open the door.

Breakfast

Breakfast is served daily **7.00am to 9.15am**. Should you require an earlier breakfast, please let us know and we will do our best to accommodate.

We serve both continental breakfast including cereals, pastries and fresh fruit and our traditional full Scottish breakfast.

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General Information

Check In

Check In is from 3.00pm the day of arrival. As we are a small team, we are unable to guarantee an early arrival, if requested, but will do our utmost to accommodate you. Guests must be 18 years or older to check in and identification may be asked for on arrival.

Restaurant Hours

Lunch is served daily 12noon – last orders at 2.00pm Dinner is served daily 6.00pm – last orders at 9.00pm

Our restaurant can get busy so it is important that you let us know your preferred dining time in advance.

You can view our sample menu by visiting the dining page on our website <https://www.garvock.co.uk/dining/>

Room Service

Room service is available upon request. Dial 202 for reception to take your order. Depending on restaurant bookings, there may be a slight delay.

There is an additional charge for room service of £4.75.

Lost Property

Any lost & found property will be kept 30 days from the date of your departure. There is a £10 admin fee, plus postage, to post any lost items.

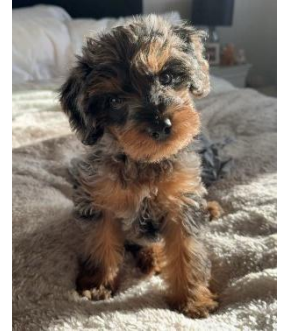
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Dogs

We are a dog friendly hotel & have our very own wee border-poodle, Marlowe, often out to say hello to guests. If you are bringing your four-legged family member with you, please let us know in advance so we can allocate you to one of our dog-friendly rooms & have a tasty treat waiting. Well behaved dogs are also welcome in the lounge. We have a large dog-friendly public park located very close to the hotel. Just ask reception for directions. There is a one-off charge of £20 per dog.



In Room Hospitality Trays

All items on your room tray are with our compliments and will be replenished daily. Fresh milk and ice buckets are available on request.

Allergens

If you have a feather/ dog allergen, please let us know in advance so we can allocate you to a hypo-allergenic room with alternative duvets & pillows.

Ironing

An iron & ironing board is available upon request. We have a local dry-cleaning company if you require any laundry done during your stay with us.

Towels

We're doing our bit for the planet.

Every day around the world millions of towels are washed unnecessarily. To do our bit for the planet, if you would like to reuse your towel then please hang up on the rail. If you would like your towel washed today, then please leave in the bath or shower.

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Wifi

We have complimentary wifi available throughout the hotel.

Wifi name: Garvock House Resident

Resident Password: GarvockResident2018

Registered Guests Only

For everyone's safety and comfort, hotel bedrooms are for the use of registered guests only.

We're unable to permit non-residents in guest rooms.

Quiet Time

10pm-7am As a courtesy to other guests, we would ask you to observe our quiet times.

No large gatherings or parties are permitted in rooms.

Noise

Whilst every possible effort has been made to reduce the impact of noise travelling and the hustle & bustle of the restaurant, we ask you to be courteous to other guests within the hotel especially in the early morning or at night.

Any compensation given as a result of continued noise after being advised of a complaint will be charged to the credit card on file.

Continued noise may result in being asked to leave the hotel without refund of your stay.

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Heating & Hot Water

The radiators in your room have individual thermostats for you to adjust them according to your personal choice. There are additional blankets available in your room or a fan can be provided if requested.

Checkout

Check-out on day of departure is 11am. Payment can be made by card or cash and a full VAT receipt will be given. If you will be leaving before 7.00am, please settle your bill the evening prior to departure.

Luggage

We can provide limited luggage storage on a first come first served basis.

Room Key

Your door requires to be locked when you leave, similar to your house door. It does not lock automatically. On arrival, you will be issued 1 key that must be returned on departure. If you misplace your key, a charge of £50.00 will be applied.

Damages

In the event that on departure your room is damaged, a fee will be incurred in correspondence to the damage/ cleaning required. We understand that things happen, please let us know as soon as possible so we can contact our local cleaning company or other relevant suppliers to access.

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Accessible Rooms

We have recently renovated and now have walk-in shower facilities available on the ground floor. We do not have a lift in the hotel. If you require a ground floor/ walk-in shower please let us know on booking so we can allocate you an appropriate room.

Children

We are a family-run hotel & children are more than welcome through our doors. We have a family room available as well as the option to add an additional bed if required. Children under 5 are free of charge. We also have a delicious children's menu where they are spoilt for choice!

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Local Amenities

Set on its own private grounds, Garvock House Hotel overlooks the historic town of Dunfermline and famous Forth Bridges but has the peaceful feel of a countryside retreat.

Edinburgh Airport is a 25-minute drive and Dunfermline City train station is within walking distance with regular trains to Edinburgh City Centre. Halbeath Park & Ride is located 3 miles away with plenty parking available & regular buses departing. Dunfermline Town is located only 0.7 miles, approx. 10-15 mins walking & offers a wide range of amenities and services;

- Post office
- Bank
- Chemist
- Florist
- High street shops
- Card & gift facilities

Dunfermline is also home to the Alhambra Theatre which has a range of performances regularly from live music, theatre, dance or comedy and has had many famous faces play here.

<https://dunfermline.com/>

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Things To Do

Pittencrieff Park (drive 7 mins, walk 24 mins)

Pittencrieff Park, known locally as "The Glen", is a 76 acre public park. The park houses an aviary which is home to 9 resident pet peacocks as well as grey squirrels, several play parks and enjoyable walking routes along a hidden ravine.

There are many historical features and stories to be discovered and explored. Make sure you look up to see the impressive ruins of Dunfermline Palace where several Kings of Scotland were crowned and some of them lived during their reign.

Dunfermline Abbey (drive 4 mins, walk 12 mins)

Dunfermline Abbey has a special place in the nation's heart. Laid to rest here are some of Scotland's great kings and queens – including Robert the Bruce. The abbey's great nave is also the most visually stunning example of Romanesque architecture in Scotland.

<https://dunfermlineabbey.com/www/>

Fife Leisure Park (drive 9 mins)

Escape the bustle of the city and head to Fife Leisure Park. With a variety of restaurants, a bowling alley, cinema, health club and adventure golf complex, there's something to keep the whole family entertained! <https://www.fife-leisurepark.co.uk/>

Knockhill Racing Circuit, Dunfermline (drive 16 mins)

In 1974 the first motorcycle race took place, since then a huge amount of racing stars and spectators have passed through the gates. They offer a range of experiences for everyone including drive a race car, Ferrari F430 or a 4x4 off road experience. There is also the chance to have multiple activity experiences. <https://www.knockhill.com/>

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Balmule Park Fishery, Dunfermline (drive 10 mins)

Balmule park fishery is a family run business for beginners and experienced anglers. They are a bait and fly fishery that are stocked with Rainbow, Blue and Brown Trout from 2lb to double figures. They also have equipment to hire as well as helpful staff to set-up rod & line. Select from a bait & fly fishing permit or a catch & release permit with various hours and limits available. <https://balmuleparkfishery.co.uk/>

Deep Sea World, North Queensferry (drive 17 mins)

Take an amazing adventure to the bottom of the ocean and discover the facts, fiction, importance and the incredible world that lives beneath the waves. With over 30 themed exhibits the adventure takes you on travels from the Scottish Shores to the more exotic Amazon and Rainforest displays. Get up close and personal with creature encounters or take a walk along the UK's longest underwater tunnel to meet one of Europe's largest collections of sharks. <https://www.deepseaworld.com/>

Aberdour Golf Club, Aberdour (drive 21 mins)

Aberdour Golf Club is an 18 hole parkland golf course, established in 1896 and was voted the fourth best golfing experience in Scotland. The course has breathtaking vistas looking over the River Forth across to Edinburgh Castle and Arthur's Seat. The facilities include the Riverview Lounge (with panoramic views) and a host of other features for members, golf outings and casual visitors. Included in these facilities are changing rooms, showers, practice nets, putting green, fully stocked pro-shop, club hire, push trolley hire, electric trolley hire, buggy hire, golf lessons and custom fitting. <https://www.aberdourgolfclub.co.uk/>

Alhambra Theatre (drive 5 mins, walk 17 mins)

A theatre, dance, live music and comedy venue with regular performances. <https://alhambradunfermline.com/>

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Travel Information

Local Taxis:

- M&M 07831133488
- Aqua 01383 282828
- New City Taxis 07392006786

Buses

We have 2 local bus stations. Dunfermline City Bus Station is a short taxi ride into town or Halbeath Park & Ride has a large car park with electric charging points with regular buses.

Trains

Dunfermline City Train Station is a short taxi journey or walk away with regular trains into Edinburgh <https://www.scotrail.co.uk/>

Airport

Edinburgh Airport is a 25 minute drive but please allow for traffic over the Queensferry Crossing during peak times.

If you require any tickets to be printed, please inform reception. There will be a small admin fee added.

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